

## **QUALITY POLICY**

We, at Galfar Al Misnad Engineering & Contracting Co. (W.L.L.), Qatar, engaged in execution of EPIC Contracts in Infrastructure, Oil & Gas, MEP including E&I, Building and Facilities Management sectors as a solution provider, strive for leadership and business excellence by continually improving our quality management systems and business processes.

## To achieve this, we commit ourselves to

- Excel in fulfilling the internal and external customer requirements on quality by ensuring the intended performance of the products & services and, other stakeholders' needs & expectations.
- Motivate employees to develop all-round competence and commitment through training and, engaging them in improvement initiatives in workplaces and business processes.
- Sustainable growth by managing our business risks & opportunities with due consideration to changes both in internal and external environment including diversification activities.
- Develop business partners, suppliers, and subcontractors for a mutually beneficial relationship towards enhanced value creation.
- Comply with all applicable Statutory and Regulatory requirements of the State of Qatar & its connected relevant obligations to which we subscribe.
- Enhance customer satisfaction by continually improving the effectiveness of the quality management systems, business processes and by setting business objectives in line with our vision, mission & values.
- Review and revise this policy periodically to its relevance in a continuously changing business environment and timely communicate the same to employees and other stakeholders on request.

Satish G Pillai

Executive Director



## HEALTH, SAFETY AND ENVIRONMENT POLICY

We, at Galfar Al Misnad Engineering & Contracting Co.(W.L.L.), Qatar engaged in execution of EPIC contracts in Infrastructure, Oil & Gas, MEP including E&I, Building & Facilities Management sectors as a solution provider, strive for leadership and continual improvement of our occupational health, safety & environmental management systems and its performance.

## To achieve this, we commit ourselves to

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- Comply with all applicable Statutory & Regulatory requirements of the State of Qatar & its connected relevant obligations to which we subscribe.
- Have consultation and participation on health, safety & environment matters with our employees and other stakeholders to ensure that the occupational health, safety and environmental management systems are implemented effectively.
- Provide environmentally sustainable solutions in our products & services in alignment with country's vision for development.
- Ensure development & achievement of OHS & environmental objectives for continual improvement.
- Effectively manage health, safety and environmental risks & opportunities with reasonably practicable processes & methods, in co-operation with employees, sub-contractors, clients and other relevant parties.
- Ensure employee wellbeing during normal and any epidemic/pandemic situations by providing support, trainings and regular counselling.
- Ensure that prevention of injury & ill-health, and protection of environment is given high priority, commensurate with business objectives, in line with our vision, mission and values.
- Investigate lapses in health, safety & environmental performance and implement remedial actions to prevent recurrence and, ensure continual improvement.
- Ensure that all employees are provided with adequate training, information and instructions on occupational health, safety & environment to carry out their work activities safely and are empowered to report events in our operations that could or does result in loss.
- Promote awareness campaign for Environmental Protection beyond our corporate boundary.
- Protect the environment by sustainably utilizing our resources, minimizing pollution, and by controlling
  and reducing waste associated with our activities and by other stakeholders where we have reasonable
  control.
- Provide adequate resources, including access to competent health, safety and environment protection advice & supervision to achieve the objectives of this policy.
- Review and revise this policy periodically to its relevance in a continuously changing business environment and timely communicate the same to employees and other stakeholders on request.

Satish G Pillai

Executive Director

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